

MADISON COUNTY ROAD DEPARTMENT

MARCH 2017

CLOSED CALL ANALYSIS

Service Request Schedule Summary

Closed Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
22543	04/14/16 Request 03/17/17 Schedule 03/21/17 Closed	Durations 4.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lvon, Unknown Cedar Hill Rd	Cedar Hill Rd District 5
Cedar Hill Rd 3quarters of a mile west of 463, culvert under road around it has washed away						
23015	07/11/16 Request 03/10/17 Schedule 03/24/17 Closed	Durations 14.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Russell Dewees Rd	Dewees Rd District 3
Requesting culvert to hayfield be extended so large equipment can get in and out						
23159	08/17/16 Request 03/17/17 Schedule 03/24/17 Closed	Durations 7.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Fleming, Dwayne Bear Creek Circle	Bear Creek Cir District 1
Concrete separating at driveway, leaving a gap and the driveway is raised with a hump that makes it hard to drive over w						
23464	11/07/16 Request 03/23/17 Schedule 03/22/17 Closed	Durations -1.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Janice Brown Rd W	Brown Rd W District 5
Culvert is busted						
23569	12/12/16 Request 03/17/17 Schedule 03/01/17 Closed	Durations -16.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Babb, Amanda West Side Ln	West Side Ln District 1
Culvert needs gravel, old gravel has washed away						
23575	12/15/16 Request 03/16/17 Schedule 03/21/17 Closed	Durations 5.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jackson, Richard Sowel Rd	Sowell Rd District 1
on the right about 200 ft from the bridge.						

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23624	01/05/17 Request 03/07/17 Schedule 03/21/17 Closed	Durations 14.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Penn, William Old Natchez Trace	Old Natchez Trace District 5
Culvert is washing away on this road right before you get to the CO-2 Plant						
23645	01/13/17 Request 03/13/17 Schedule 03/27/17 Closed	Durations 14.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gandy, Dale Oak Trail	Oak Trail District 1
He wants us to finish laying the sod and dirt that we started putting down after we laid the pipes.						
23664	01/20/17 Request 03/22/17 Schedule 03/01/17 Closed	Durations -21.0 S-to-C 39.9 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Parker, Wanda Church Ln	Church Ln District 5
Needs rocks or gravel, culvert is sinking in causing potholes						
23668	01/23/17 Request 03/09/17 Schedule 03/29/17 Closed	Durations 20.0 S-to-C 0.0 O-to-C	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Arinder, Gerv Robinson Springs Rd	Robinson Springs Rd District 3
Requesting that someone come and check out possible sink hole at driveway by culvert						
23679	01/24/17 Request 03/24/17 Schedule 03/27/17 Closed	Durations 3.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Grant, Andrew Robinson Springs Rd	Robinson Springs Rd District 3
Needs culvert installed						
23693	01/27/17 Request 03/27/17 Schedule 03/21/17 Closed	Durations -6.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Murry, Herkevin Robinson Rd	Robinson Rd District 4
Culvert needs installed						

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23742	02/08/17 Request 03/10/17 Schedule 03/14/17 Closed	Durations 4.0 S-to-C 34.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	West, Ben Horseshoe Lane	Horseshoe Ln District 4
Needs culvert installed; is staked and he will post address.						
23744	02/09/17 Request 03/09/17 Schedule 03/20/17 Closed	Durations 11.0 S-to-C 38.8 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Chris Livingston Vernon Rd	Livingston Vernon Rd District 4
Needs culvert installed.						
23749	02/10/17 Request 03/10/17 Schedule 03/20/17 Closed	Durations 10.0 S-to-C 37.9 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Mansell, Creed Stokes Rd	Stokes Rd District 3
Culvert is collapsing it looks fine on top but if you look under and through pipe you can see the problem of the pipe collapse.						
23751	02/13/17 Request 03/13/17 Schedule 03/14/17 Closed	Durations 1.0 S-to-C 29.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pyron, David Saddle Brook Cv	Saddlebrook Cv District 2
Needs culvert installed						
23778	02/14/17 Request 03/14/17 Schedule 03/20/17 Closed	Durations 6.0 S-to-C 33.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Patrick, James Lovelace Ln	Lovelace Lane District 5
Bad pot holes						
23785	02/16/17 Request 03/01/17 Schedule 03/20/17 Closed	Durations 19.0 S-to-C 32.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Lyles, Jim Goodloe Rd	Goodloe Rd District 5
Tree leaning toward right of way at 525 Goodloe Road, directly across from 524 Goodloe Rd. He thinks it may fall if we are not careful.						

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23800	02/21/17 Request 03/21/17 Schedule 03/23/17 Closed	Durations 2.0 S-to-C 30.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Dennis, Marvis Pat Lockett Rd	Pat Lockett Rd District 5
Needs culvert installed, and requesting for someone to call before coming						
23811	02/22/17 Request 03/03/17 Schedule 03/13/17 Closed	Durations 10.0 S-to-C 19.1 O-to-C	Side Walk Medium Priority	Brown, Shirley Engineering	Fleming, Dwyane 153 Bear Creek Cir	Bear Creek Cir District 1
Need sidewalk repaired						
23835	02/27/17 Request 03/07/17 Schedule 03/14/17 Closed	Durations 7.0 S-to-C 14.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Scott, Mary Alexander Dr	Alexander Dr District 3
Road has big hump and potholes, getting on Lake Castle						
23836	02/27/17 Request 03/01/17 Schedule 03/13/17 Closed	Durations 12.0 S-to-C 13.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Burnhner, Craig Carriage Ln	Carriage Ln District 2
Pothole						
23838	02/27/17 Request 03/06/17 Schedule 03/21/17 Closed	Durations 15.0 S-to-C 21.8 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Pentecost, Cyndi Hart Rd	Hart Rd District 5
Ditch stopped up on one side, water flooding her property and barn						
23845	02/28/17 Request 03/28/17 Schedule 03/01/17 Closed	Durations -27.0 S-to-C 0.6 O-to-C	Trash Related Medium Priority	Brown, Shirley Road Maintenance	Summerlin, Curtis Summerlin Rd	Summerlin Rd District 5
Garbage to be picked up on side of the road in black bags in the ditch, some was picked up and some was left there						

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23846	02/28/17 Request 03/03/17 Schedule 03/23/17 Closed	Durations 20.0 S-to-C 23.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	White, Eunice Loring Rd	Loring Rd District 5
Requesting to have culvert cleaned out from debris coming down road						
23852	03/02/17 Request 03/03/17 Schedule 03/14/17 Closed	Durations 11.0 S-to-C 12.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	County, Madison Yandell Rd	Yandell Rd District 1
Big pothole on Yandell Rd at the entrance of Harvey Crossing						
23854	03/02/17 Request 03/09/17 Schedule 03/21/17 Closed	Durations 12.0 S-to-C 18.9 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Bacon Holmes Hollow	Holmes Hollow Ln District 5
Culvert needs to be replaced						
23857	03/02/17 Request 03/07/17 Schedule 03/14/17 Closed	Durations 7.0 S-to-C 11.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Smith, Tony Lottville Rd	Lottville Rd District 5
Potholes on Lottville Rd and the intersection of John Day						
23859	03/02/17 Request 03/09/17 Schedule 03/13/17 Closed	Durations 4.0 S-to-C 11.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Chris Bozeman Rd	Bozeman Rd District 3
Potholes on Stribling Rd Ext., and Bozeman Rd						
23860	03/02/17 Request 03/09/17 Schedule 03/14/17 Closed	Durations 5.0 S-to-C 11.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Dumas, Lloyd Barnes Rd	Barnes Rd District 1
Big potholes at the end of driveway						

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23862	03/02/17 Request 03/06/17 Schedule 03/13/17 Closed	Durations 7.0 S-to-C 11.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Kirkland Devonshire Way	Devonshire Way District 3
			Potholes			
23863	03/03/17 Request 03/06/17 Schedule 03/13/17 Closed	Durations 7.0 S-to-C 10.3 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Gaillet, Dan Livinaston Dr	Livinaston Dr
			Pothole patching needed on Livinaston Dr and please check the other 2 streets in the neighborhood to see if they require			
23871	03/06/17 Request 03/09/17 Schedule 03/13/17 Closed	Durations 4.0 S-to-C 7.3 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jordan, Randy Deer Haven Dr	Robinson Springs Rd District 3
			needs pothole repair			
23874	03/06/17 Request 03/10/17 Schedule 03/20/17 Closed	Durations 10.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Lockett, Ben Ben Lockett Rd	Ben Lockett Rd District 5
			Bad pot holes on road			
23881	03/07/17 Request 03/09/17 Schedule 03/14/17 Closed	Durations 5.0 S-to-C 7.0 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Griffin, Bobby Kearney Park Rd	Kearney Park Rd District 4
			Limbs pick up			
23885	03/07/17 Request 03/09/17 Schedule 03/14/17 Closed	Durations 5.0 S-to-C 6.9 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	King, Billy West Elbridge Way	West Elbridge Way District 4
			Needs limb pickup			

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23891	03/08/17 Request 03/10/17 Schedule 03/20/17 Closed	Durations 10.0 S-to-C 11.9 O-to-C	Signage Installation Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Bennett, Bobby Twin Lakes Drive	Twin Lakes Dr District 1
			Needs no littering sign.			
23892	03/08/17 Request 03/09/17 Schedule 03/14/17 Closed	Durations 5.0 S-to-C 5.8 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Lewis, Charles Pinnacle Cv	Pinnacle Cv
			Needs limb pickup			
23895	03/08/17 Request 03/09/17 Schedule 03/14/17 Closed	Durations 5.0 S-to-C 5.8 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Denson, Carolyn Sanctuary Circle	Patrick Rd District 4
			Needs potholes repaired on Patrick Rd...badly			
23896	03/09/17 Request 03/10/17 Schedule 03/14/17 Closed	Durations 4.0 S-to-C 5.1 O-to-C	Limb Pickup Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Carlson, Adam Stillhouse Creek Drive	Stillhouse Creek Dr District 3
			Needs limb pickup			
23897	03/09/17 Request 03/10/17 Schedule 03/13/17 Closed	Durations 3.0 S-to-C 4.2 O-to-C	Pot Holes Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Randa North Deerfield Dr	North Deerfield Dr District 5
			Needs pothole patching.			
23901	03/09/17 Request 03/10/17 Schedule 03/27/17 Closed	Durations 17.0 S-to-C 18.0 O-to-C	Gravel Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Walker, Chris Mullinville Rd	Hines Rd District 5
			Hines Road needs gravel on end near Rocky Hill Road.			

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23904	03/09/17	Request	Durations	Pot Holes	Brown, Shirley	Manning, Bernard	Willis Rd
	03/10/17	Schedule	3.0 S-to-C	Medium Priority	Road Maintenance	Willis Road	District 4
	03/13/17	Closed	4.1 O-to-C	big hole in road; there is a tire in it.			
23905	03/09/17	Request	Durations	Pot Holes	Brown, Shirley	Manning, Benard	Childress Ln
	03/10/17	Schedule	3.0 S-to-C	Medium Priority	Road Maintenance	Willis Road	District 4
	03/13/17	Closed	4.1 O-to-C	big hole on edge of road; there is a tire in it			
23908	03/10/17	Request	Durations	Pot Holes	Brown, Shirley	Rugley, Gus	Tyler Ln
	03/13/17	Schedule	1.0 S-to-C	Medium Priority	Road Maintenance	Tyler Ln	District 3
	03/14/17	Closed	4.1 O-to-C	Bad pot holes			
23910	03/10/17	Request	Durations	Pot Holes	Brown, Shirley	Nix, Jacqueline	North Deerfield Dr
	03/13/17	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	North Deerfield Dr	District 5
	03/13/17	Closed	3.3 O-to-C	Bad pot holes on both sides of the road			
23916	03/13/17	Request	Durations	Pot Holes	Brown, Shirley	Patrick, James	Lovelace Lane
	03/14/17	Schedule	6.0 S-to-C	Medium Priority	Road Maintenance	Lovelace Ln	District 5
	03/20/17	Closed	7.0 O-to-C	Bad potholes, ditches needs dugging out, when it rains the road floods and washes the rocks/dirt away			
23921	03/13/17	Request	Durations	Pot Holes	Brown, Shirley	Cooley, Dumarco	Grayhawk Pkwy
	03/14/17	Schedule	1.0 S-to-C	Medium Priority	Road Maintenance	Grayhawk Pkwy	
	03/15/17	Closed	1.9 O-to-C	Bad potholes needs attention ASAP			

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23928	03/14/17 Request 03/15/17 Schedule 03/20/17 Closed	Durations 5.0 S-to-C 6.0 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Unknown Old Natchez Trace	Old Natchez Trace District 5
Street signs are missing [Old Natchez Trace, Rocks Rd]						
23942	03/15/17 Request 03/16/17 Schedule 03/20/17 Closed	Durations 4.0 S-to-C 5.0 O-to-C	Signage Installation Medium Priority	Brown, Shirley Road Maintenance	Unknown Bulldog Ridge	Bulldog Ridge
Street sign missing						
23943	03/15/17 Request 03/16/17 Schedule 03/27/17 Closed	Durations 11.0 S-to-C 11.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Jacob, Pastor Cauthen Rd	Cauthen Rd District 5
Bad pot holes						
23945	03/16/17 Request 03/17/17 Schedule 03/20/17 Closed	Durations 3.0 S-to-C 4.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Unknown Alexander Dr	Alexander Dr District 3
Pot holes and road needs gravel						
23968	03/21/17 Request 03/22/17 Schedule 03/23/17 Closed	Durations 1.0 S-to-C 2.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Cole, Nathaniel Loring Rd Ext.	Loring Rd Ext District 5
Huge pot holes						
23974	03/22/17 Request 03/23/17 Schedule 03/24/17 Closed	Durations 1.0 S-to-C 2.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Janice Brown Rd W	Brown Rd W District 5
Need culvert installed						

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23978	03/22/17	Request				
	03/23/17	Schedule	Durations	Pot Holes	Brown, Shirley	Tucker, Robert
	03/23/17	Closed	0.0 S-to-C	Medium Priority	Road Maintenance	McElroy Smith Rd
			1.1 O-to-C	Bad pot holes		District 4

Closed Request: 55
5.22 S-to-C Average Duration
10.89 O-to-C Average Duration

Total Requests: 55
5.22 S-to-C Average Duration
10.89 O-to-C Average Duration